



Job Title: Connections Director
Reports to: To be determined

Job Type: Full-time
Ministerial Exception

Vision

Transformed Followers of Jesus - Passionately Responding to God - Rooted in Prayer and the Bible - Equipping Disciples.

Purpose

The role of the **Connections Director** is to oversee the connection and first impression strategy of Chapel Pointe. This will require a firm grasp of the beliefs, values and strategy of Chapel Pointe and the ability to align staff and key leadership teams with its vision. The Connections Director will lead guests to a genuine sense of belonging, involvement and transformation. They will also facilitate relational connections through weekend guest services, small groups, volunteer teams, and assimilation of new members and community impact.

Qualifications

- Bachelor's degree required; Seminary degree preferred
- Minimum 5 years' experience in family ministry
- Effective communicator, Motivator, team builder, and equipped with a pastoral heart
- Capability to utilize technology and relevant communication techniques to assimilate and follow up with first time guest's.

Ministry Expectations

1. First Impressions

- Lead, equip, and empower guest service volunteers (ushers/greeters/etc..) with a welcoming first impression
- Responsible for building an environment that welcomes new guests and provides next steps towards connection and spiritual transformation
- Build volunteer guest service teams with a passion to seek and serve new visitors and help connect with the ministry
- Ensure the Connections Table, signage and keys area are clear, current, and focused on new people
- Create and continuously improve follow-up methods to ensure that visitors engage in the ministry

2. Connections

- Lead people to discover their God-given gifts and help connect them with a ministry team
- Create an environment and system that is conducive for plugging in new peoples into ministry
- Work with Ministry team leaders to recruit, train and empower volunteer teams
- Communicate clear vision and wins for volunteer teams on a regular basis
- Builds systems and structures that lead people from being customers to partners
- Coordinate with ministry leaders to measure and monitor volunteer connections

3. Assimilation Strategy



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- Connect new attenders with Chapel Pointe vision through a process of assimilation
- Help attenders discover their unique purpose and provide next steps in becoming transformed followers of Christ
- Oversee church orientation classes and connection opportunities

4. Growth Opportunities

- Build bridges between the area of ministry in order to see teams grow and multiply
- Support Community Impact team by providing oversight and pathways to spread the Gospel in West Michigan through local business, schools, and local agencies

Personal Expectations

- An authentic and passionate Christian walk
- Experiences servant-leader, exemplifying the humility and attitude of Christ
- Consistent personal habits of prayer, bible study, and giving
- Demonstrates a personal lifestyle that is consistent in word and practice with the teaching of the bible
- Understands and embraces the Chapel Pointe Statement of Faith, Constitution, Vision Statement and Core Values
- Ability to speak and lead large groups with strong public speaking skills

Working Conditions

- Prolonged periods of standing and walking
- Must be able to lift up to 50 pounds at times
- Requires weekend hours

Success Is Defined As...

- Helping people go from guests to being connected in the Chapel Pointe church family in a timely manner.
- Collaboration with Chapel Pointe staff and volunteers to live out the vision of the church.

The employee signature below indicates the employee's understanding of the requirements, essential functions, and duties of the position.

Name (Employee)

Date

Name (Manager)

Date